



POLYCOM IP 6000 AND IP 7000 CONFERENCE PHONES: Reset Procedure for Sparklight Business Voice

1. Record the MAC address of the phone you are resetting

2. Unplug if already powered to initiate reboot OR plug in to initiate boot

3. Press Cancel

4. Press keys 6 – 8 – * all at once

5. Enter MAC of phone as password using the key below

- a>1A = lower case
- 1>Aa = number
- A>a1 = caps

6. Select Menu key

7. Press Settings

8. Press Advanced

9. Enter password 456

10. Select "1. Admin Settings"

11. Select "1. Network Configuration"

12. Using the up/down arrows, highlight "Provisioning Server" then press Select

13. Using the up/down arrows, highlight "DHCP Menu" then press Select

14. Using the up/down arrows, highlight "Boot Server" then press Select

15. Using the up/down arrows, select "Static" then press Select

16. Press "Back" to Provisioning Server

17. Using the up/down arrows, highlight "Server Type" then press Select

18. Using the right/left arrows, select "HTTPS"

19. Using the up/down arrows, highlight "Server Address" then press Select

20. Using the telephone keypad, enter the following case sensitive URL:

<https://plcm.sipflash.com>

Alpha/Symbol	Key
h	44
t	8
t	8
p	7
s	7777
:	##
/	###
/	###
p	7
l	555
c	222
m	6
.	*
s	7777
i	444
p	7
f	333
l	555
a	2
s	7777
h	44
.	*
c	222
o	666
m	6

21. Press Select

22. Press Exit until you return to Network Configuration

23. Confirm changes to begin the reboot sequence