



# BUSINESS PHONE

## UNLIMITED FEATURES

### Setting up your business phone

#### Visit [customer.sparklight.com](https://customer.sparklight.com) and enter your admin credentials to get started

To configure your phones, click the "My Features" tab and then the "Phone Settings" link. Here are your options:

FEATURE	DESCRIPTION
Anonymous Call Rejection	Reject a caller that has explicitly restricted his/her number.
Call Forwarding Always	Automatically forward all your incoming calls to a different phone number.
Call Forwarding Busy	Automatically forward your calls to a different phone number when your phone is busy.
Call Forwarding No Answer	Automatically forward your calls to a different phone number when you do not answer your phone after a certain number of rings.
Call Forwarding Not Reachable	Automatically forward calls to a different phone number when your phone is unreachable.
Do Not Disturb	Automatically forward your calls to your voice messaging service, if configured, otherwise the caller hears a busy tone.
External Calling Line ID Delivery	Provides Calling Line ID information of an external caller.
Internal Calling Line ID Delivery	Provide Calling Line ID information of group or enterprise member when called.
Call Forwarding Selective	Automatically forward calls when pre-defined criteria, such as phone number, time of day or day of week, are met.
Commpilot Express	Manage incoming calls using four available profiles. Each has a separate configuration for call handling.
Selective Acceptance	Accept calls when pre-defined criteria, such as phone number, time of day or day of week, are met.
Selective Rejection	Reject calls when pre-defined criteria, such as phone number, time of day or day of week, are met.
Sequential Ring	Ring multiple phones sequentially (up to 5) when calls are received.
Simultaneous Ring Personal	Ring multiple phones (up to 10) simultaneously when calls are received.
Call Return	Return a call to the last party that called you, whether or not the call was answered.
Line ID Blocking	Prevent your phone number from being displayed when calling other numbers.
Speed Dial 8	Dial a pre-defined number by dialing only one digit.
Speed Dial 100	Dial a pre-defined number by dialing a Speed Dial 100 prefix and two digits.
Personal Phone List	Create a personal phone list to create a list of frequently dialed phone numbers from the CommPilot Call Manager.
Call Waiting	Answer a call while already on another call.
Customer Originated Trace	Issue a call trace for the last incoming call.
Call Transfer	Transfer a call to another phone using your phone or the CommPilot Call Manager.
Three-Way Call	Create a three-way conference call using your phone or the CommPilot Call Manager.
N-Way Call	Create a conference call with more than three parties using your phone or the CommPilot Call Manager.