



Prescott College
For the Liberal Arts, the Environment, and Social Justice



CASE STUDY

Higher Education

PRESCOTT COLLEGE – PRESCOTT, AZ



CLIENT: Located in Prescott, AZ, Prescott College is a private institution offering undergraduate and graduate degree programs “for the liberal arts, the environment and social justice.”



CHALLENGE: At any given time, several hundred students, faculty, staff and community members depend on Prescott College for Internet access and web-based services. The college wanted to grow and innovate new education delivery models, such as remote learning and virtual desktops for labs. Yet their IT Department was struggling to meet the high demand and needed a reliable, high-speed, high-bandwidth Internet connection. “Our connection is paramount to our operations,” says Eric Warthan, Senior Systems Engineer. “It has to work, it has to be up and it can never fail.”

“We were also working with older technology that was surprisingly expensive for what it offered. We needed a wholistic solution that didn’t break the bank and have it from a provider that we could depend on. Being somewhat remote, we hoped that we weren’t asking for too much.”



SOLUTION: Dedicated Internet Access from Cable ONE Business now provides the capacity, speed and constant uptime Prescott College needs to succeed. 100 Mbps of dedicated, symmetrical Internet access is delivered to on-campus classrooms, digital media labs, the public library and more using Cable ONE Business nationwide fiber backbone, which guarantees 99.99% uptime.

“Cable ONE Business is proactive. We really appreciate that level of service – and the fiber has absolutely performed.”

Eric Warthan

Senior Systems Engineer, Prescott College

Cable ONE Business continuously monitors the connection 24x7x365, offering a level of support that Prescott College was previously unaccustomed to. “Cable ONE Business is proactive,” Warthan says. “We really appreciate that level of service – and the fiber has absolutely performed.”