

CASE STUDY – GOVERNMENT

HOW 1 GB ETHERNET HELPED UNIFY A DIVERSE RANGE OF BUSINESS OPERATIONS, WHILE PROVIDING ROOM FOR GROWTH.

CLIENT

Located in Prescott, Arizona, the Yavapai Prescott Indian Tribe is a small community of 180 members. This self-sustaining sovereign nation has numerous IT needs to service, notwithstanding the management of a variety of businesses such as retail stores, real estate office, and a popular casino.



Yavapai Prescott Indian Tribe (YPIT)

CHALLENGE

Similar to any municipality, a board of directors manage the interest of the tribe including an employee base of 200. With 32 different departments to keep running efficiently, like many of today's government organizations, YPIT was in need of upgrading their technology solutions. Struggling with slow speeds and a reliable connection, MIS/Network Manager Chad Dixon sought out a new system that would allow for growth. "We have a complex network of businesses that need to be securely interconnected and dependable. Just by itself, our casino uses a large amount of data to support our video surveillance system, so we needed a provider that offered the latest technology solutions but also a reliable partner who would be available to assist us if we had any issues."

SOLUTION

In order to serve their current and future growth needs, a 1 Gig Ethernet with 100 Mbps Direct Internet Access (DIA) was prescribed. This solution would improve YPIT's network performance as well as offer plenty of flexibility for future growth.

"Our fiber-optic service is a night and day difference between coax. It's more robust, with little to no down time, and is significantly faster. I'd never go back to a coax solution" stated Dixon. "We are very satisfied with the decision we made."



"Sparklight Business has been a pleasure to work with. Their pricing is extremely competitive and their customer service has been excellent. After 18 months of service we've already begun discussions about what technology needs we'd like to expand on next."

Chad Dixon

MIS/Network Manager,
Yavapai Prescott Indian Tribe